




Four Wheeler Service Technician QIC006/ADJ/CI402 – Version 03/19/2019

Task	MSB Name	Key Skills	PC Skill	English Language	English Area Choice	English Area Choice	English Area Choice	English Area Choice	English Area Choice	Hours	Level
1	1. ASC/N001	Organize work and resources (Service)	PC1 recognize work as your organization's current health, safety and security policies and	What should a Four Wheeler Service Technician do if they notice a safety hazard on the workplace?	Report it to the supervisor immediately	Wait for someone else to notice it	Fix it themselves	Ignore it and continue working	1	5	
2			PC2 ensure work area is clear and tidy	How can a Four Wheeler Service Technician contribute to maintaining a clean and tidy work area?	Store spare parts randomly	Leave tools scattered around	Ignore organizing tools and equipment	Clean up spills immediately	4	5	
3			PC10 wear and dispose PPEs regularly and appropriately	Identify the following PPE		Gloves	Face Shield	None Mask	Waiver	3	5
4			PC23 segregate waste into different categories	What are the common categories for segregating waste in a workshop?	Paper and plastic	General waste, recyclables, and hazardous waste	Metal and glass	Rubber and fabricates	2	5	
5	2. ASC/N1402	Assess in performing diagnosis of vehicle for repair requirements	PC1 review the job card to understand customer complaints	A customer complains of clunking noise from the front passenger side. Based on the job card information, what's the most likely initial diagnosis and?	Examine the front passenger side suspension components for loose parts or worn bushings	Check engine light bulb for functionality	Inspect tire pressure and wear on the front passenger side	Refill windshield washer fluid reservoir	1	7	
6			PC2 conduct test drive of the vehicle to assist the lead technician in identifying the fault	You are assisting the lead technician in conducting a test drive to identify intermittent engine stalling issues reported by a customer. What should be your primary focus during the test drive?	Monitoring the engine temperature gauge	Observing the behaviour of the vehicle on different road surfaces	Noting down the fuel consumption meter readings	Checking the tire pressure	2	10	
7			PC3 assist in diagnosing the faults in the service sub-assembly of the vehicle using workshop tools, equipment, checklists and standard OEM operating procedures as it's improper servicing	The car continues to overheat despite a new thermostat. What further diagnostic steps should be taken?	Test the functionality of the cooling fan and coolant temperature sensor	Top up the windshield washer fluid reservoir	Visually inspect the car's interior for signs of water leaks or damage	Change engine oil and filter based on manufacturer's recommended service interval	1	10	
8			PC6 take precautions to avoid damage to the vehicle and its components during diagnosis or	Before inspecting the brakes, what safety precaution should the technician practice?	Wear a brightly coloured vest for increased visibility in the workshop	Disconnect the battery negative terminal to prevent electrical hazards	Ensure the car is parked on a level surface and wheels checked on gear	Consult the car's owner's manual for specific brake and inspection procedures	3	7	
9			PC8 arrange appropriate tools and equipment required for the job	Identify the following tool		Garden hose	Oil filter wrench	Brake calliper pin compressor	Screwdriver	2	5
10	3. ASC/N1403	Carry out routine service and minor repairs	PC1 identify the auto component manufacturer specifications related to the various component/ assemblies in the vehicle	When replacing the engine oil filter, what information is crucial to ensure compliance?	The recommended oil change interval for the specific car model	The type and viscosity of engine oil recommended by the car manufacturer	The size of the wrench needed to remove and install the oil filter	The correct oil filter part number based on the engine make and model	4	10	
11			PC2 perform routine service/maintenance of various parts and aggregates including engine, subassemblies and systems, drive line, chassis, suspension, brake, electrical components etc.	You are performing routine maintenance on a vehicle and notice a significant oil leak near the engine. What could be a possible reason for the oil leak near the engine?	Overinflated tires	Faulty ignition switch	Loose oil filter	Weak battery	3	7	
12			PC9 inspect the components requiring replacement due to continuous wear and tear such as filter, belts, wiper blades, brake lining and pads	Identify the following component		Oil filter	Wiper blade	Brake lining	Belt	2	5
13			PC11 dispose off materials such as waste oil, scrap of metal parts/aggregates as per	How should a Four Wheeler Service Technician dispose of waste oil in the workshop?	Rour it down the drain	Store it in open containers	Leave it on the workshop floor	Dispose of it in designated containers as per policies	4	7	
14	4. DCI/VAG/NS002	Employability Skills (60 Hours)	PC4 recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as, honesty, integrity, caring and respecting others, etc.	How can a Four Wheeler Service Technician demonstrate responsibility towards society in their role?	By actively participating in community service initiatives	By avoiding interactions with society	By focusing on self development	By only focusing on job tasks	1	5	
15			PC5A communicate and behave appropriately with all genders and persons with disabilities (PWd)	How should a Four Wheeler Service Technician communicate with all genders and persons with disabilities (PWd)?	Be rude and indifferent	Use inclusive and respectful language	Avoid communication altogether	Use discriminatory language	2	7	
Nos. Total											100